

PROFORMA

Detailed report of the cases taken up in the Pension Adalat

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| 1. Name of Ministries/Department/Organization | PAU, ICAR-National Dairy Research Institute, Karnal |
| 2. Date of Conducting a Pension Adalat | 04.09.2025 |
| 4. Total Number of cases/Grievances | 13 |
| (a) No. of Family Pension case | NA |
| (b) No. of case relating to Senior Pensioners | NA |
| 5. Total Number of cases/Grievances un-resolved | |
| (a) No. of Family Pension case un-resolved | NA |
| No. of case relating to Senior Pensioners un-resolved | NA |

Sl. No	Name of petitioner/details	Grievance/ Case diary No.	Gist of the Grievance	Root Cause of the Grievance	Outcome of the Grievance in the Pension Adalat	Suggestion for systemic reform in the Ministry/ Department/ Organization
1.	Dr. Parveen Kamboj, PS, 2657-ICAR-NDRI	1.	Pay may be fixed as per OM No. 1(5)/2021-Per-IV dated 3.08.2025	Retired on 31.05.2021 as Principal Scientist, AP Division. He was promoted as PS w.e.f. 01.07.2026 and fixed at basic of 17750+10000 (GP) in pay scale of 16400-22400 of Vth CPC. His pay was revised Rs. 38000/- as per VIth CPC. Now as per the said ICAR Letter dated 13.08.2025 he is entitled for minimum basic of Rs. 43000/- as on 01.07.2006. Therefore he is requesting to revise his pay accordingly.	The matter will be taken up by concerned administrative Section for further necessary action as per Rules. Action : JD(Admn.) & R ICAR-NDRI, Karnal	

2.	Dr. Mahendra Singh Chhokar, FAO Fellow	2.	Pay may be fixed from 26.11.2005.	The pensioner is requesting to fix his pay from 26.11.2005 instead of 27.07.2006 vide office order No. F.6-42/08-6thCPC-Vo;II-176-78 dated 01.06.2010 as he was promoted w.e.f. 26.11.2005 but his pay was fixed from 27.07.2006.	The matter will be taken up by concerned administrative Section for further necessary action as per Rules. Action : JD(Admn.) & R ICAR-NDRI, Karnal
3.	Dr. Kishan Singh, PS & Head DM, 1543-ICAR-NDRI	3.	Pensionary benefits should be calculated since 01.01.2010 due to grant of Notional Increment	As per ICAR circular No. 21-08/2024-CDN dated 20.11.2024 a Notional Increment may be granted to the pensioners/officials who retire on 30th June & 31 st December before 01.05.2023	The matter will be taken up by concerned administrative Section for further necessary action as per Rules. Action : JD(Admn.) & R, ICAR-NDRI, Karnal
4.	Sh. Surinder Kumar, Ex. CTO	4.	Grant of Advance Increment regarding Considered as per letter No. TS-4(2)/2022-Estt.IV(Part-I) dated 07.07.2023 issued by ICAR.	The pensioner is requesting to grant the benefits of Advance Increment on retirement benefits.	As per ICAR circular TS-4(2)/2022-Estt.IV(Part-I) dated 07.07.2023 advance increment will be considered as separate element from the Basic Pay and will not count for any allowance. Being the Advance Increment is not an element of basic pay, the pensioner benefits has not been granted on Advance Increment for the CTO. Such cases will be reviewed and revised by the concerned Administration Section as per rules. Action : JD(Admn.) & R, ICAR-NDRI, Karnal

5.	Sh. Karam Singh, Ex. TO & other pensioners	5.	1. Holding of monthly Pension Adalat 2. Timely payment of Medical Bills 3. The Retirees who are getting fixed medical allowance may be exempted for referring condition from HHC-NDRI, Karnal. 4. Monitoring Committee for Empanelled Hospitals	1. The pensioners are requesting to conduct monthly Pension Adalat. 2. The pensioners has requested to pay medical bill timely 3. The pensioner who are getting FMA may not refer from ICAR Dispensaries/ HHC, ICAR-NDRI, Karnal for taking Indoor treatment from Civil Hospital or other specialized hospitals. 4. The pensioners are requesting to include the name of retired person in Monitoring Committee constituted for Empanelled Hospitals	1. The Institute being PAU is organizing Pension Adalat as and when instructions received from ICAR. The Council may grant approval to conduct Pension Adalat every month. 2. The Institute is making payment of medical bills timely. 3. The institutes is following the guidelines issued by ICAR vide their letter No. 38(/)/2019-PerIV dated 28.9.2020 in which it is clearly mentioned that in respect of indoor treatment of pensioners and their dependents subject to the condition that they are referred by the Institute AMA for indoor medical treatment at any of the recognized hospitals as elaborated in provision 4 of Council's letter No. 3-1/93-Per-IV dated 22.01.1999. 4. They have been advised to submit a request to Director which will be examined as per Rule. Action : JD(Admn.) & R, ICAR-NDRI, Karnal	
6.	Sh. Rajanna V.	6.	After three months of	The pensioner has not got the	During meeting the	

			retirement not received pensioner benefits.	retirement benefits	concerned officer of SRS Bangalore has been advised to submit the case of Sh. Rajanna V. to PAU, ICAR-NDRI, Karnal for authorization. Action : Head, SRS, ICAR-NDRI, Bangalore	
7.	Dr. Bhola Ram Yadav, Ex. Principal Scientist, 1974-ICAR-NDRI	7.	Duration of commutation from 15 years to reduction	The pensioners are requesting that Commuted amount may be recalculated as per present rate of interest.	PAU, ICAR-NDRI, Karnal is following the CCS, Pension Rules-2021 existing at present. However there are no such guidelines to reduce the commutation period.	
8.	Dr. Devendra Pal Singh, Ex. PS, IIWBR, Karnal, 2491-ICAR-NDRI	8.	Grant of one Notional Increment	As per ICAR circular No. 21-08/2024-CDN dated 20.11.2024 a Notional Increment may be granted to the pensioners/officials who retire on 30th June & 31 st December before 01.05.2023	During meeting the Head of Office, IIWBR has assured to examine and resolve the case on priority. Action : Head of the Office, ICAR-IIWBR, Karnal	
9.	Dr. Parveen Kumar, Ex. Principal Scientist, 1536-ICAR-NDRI	9.	1. Delayed payment of retirement/pensioner benefits. 2. Delayed payment of pension by SBI	The pensioner has requested that his pension was delayed by bank	The matter will be taken up with bank and action will be initiated accordingly Action : SBI, NDRI, Karnal	
10.	Sh. Sunder Lal Madan, Ex. Assistant	10	1. One Kg. cow ghee may be provided to pensioners every month. 2. Name of family/dependents may be included in the Health Card	The pensioner has requested to provide one Kg. NDRI ghee to pensioners on monthly basis The pensioners has requested to include the name of dependents in the Health Card	The matter does not come in the preview of Pension Adalat, however they have been advised to submit a request to Director, ICAR-NDRI, Karnal ICAR-NDRI, Karnal has already been issuing Health Card including spouse name, family pensioners &	

			3. The charge on preparing of Health Card may be borne by the Institute	The pensioners are requesting that the charges on preparing of Health Card may be borne by the Institute.	dependents. Hence, no action is required In the OM No. 41/21/2000-P&PW (D) issued by GOI, Ministry of Personnel Public Grievances & Pensions, Department of Pension & Pensioners Welfare, New Delhi dated 16.11.2000, it is clearly mentioned that "It has been decided that I cards will be issued by various Ministries/ Department/Offices to its retired/retiring employees and the expenditure on providing a laminated I Card will be borne by the pensioners". The institute is following the CS(MA) Rules as per the latest list in Swamy's Handbook.	
			List of Ayurvedic Medicine may be updated	The pensioners are requesting to update the list of Ayurvedic medicine		
11.	Smt. Jai Devi Batra, Ex. Asstt.	11.	Deduction of commuted amount	The pensioner has informed that the bank is deducting commuted amount after completion of 15 year	The bank is deducting commuted amount from the pension of the pensioner after completion of 15 years. Four letters had already been written to SBI in this regard, but no action has been initiated by the bank. However, one more reminder will be issued to SBI for taking necessary action on top priority with the request to	

					refund the extra amount already deducted from her pension. Also matter will be taken up previously by the CFAO. Action : SBI, Nashik	
12.	Sh. Chaman Lal Panchal, Sr. Tech. Officer PPO No.- 2129-ICAR-NDRI	12.	Grant of one Notional Increment	As per ICAR circular No. 21-08/2024-CDN dated 20.11.2024 a Notional Increment may be granted to the pensioners/officials who retire on 30th June & 31 st December before 01.05.2023	The matter will be taken up by concerned administrative Section for further necessary action as per Rules. Action : JD(Admn.) & R, ICAR-NDRI, Karnal	
13.	Sh. Sunder Lal, Ex. Assistant and others	13	The retirees who are getting Fixed Medical Allowance (FMA) may be exempted for referring condition from HHC, NDRI, Karnal	The pensioner who are getting FMA may not refer from ICAR Dispensaries/ HHC, ICAR-NDRI, Karnal for taking OPD/Indoor treatment from Civil Hospital or other specialized hospitals.	The Circular No. 1-1/Misc./2022-23/C&B dated 06.08.2022 in which it is mentioned that reimbursement of medical claims for OPD bills of the pensioners and their spouse/dependents will be considered for treatment taken from Institute/ICAR Dispensaries or referred by ICAR/Institute Dispensary to the Govt. Hospitals.	

JD(Admn.) & R

Chief Administrative Officer

Chief Finance & Accounts Officer